

Community Support Team launched

North East Derbyshire District Council has set up a Community Support Team to help provide advice and support to those affected by the Covid-19 virus.

The Council is inviting residents who are self-isolating and in need of assistance, to register with the Support Team. This will help us to direct resources to the most vulnerable in the District.

Once registered, we can co-ordinate and target support and help you access the services available. Our staff will also be able to provide a friendly voice on the phone, giving you someone to turn to if you need reassurance.

We are working with other organisations and community groups across the District, including Parish and Town Councils and will be able to signpost residents to the wider help.

The new self-isolating online form is available on the website at www.ne-derbyshire.gov.uk by calling 01246 231111 and by text service number 07800002425.



Leader of the Council, Martin Thacker, MBE said:

“As an Authority we are doing everything we possibly can to help our residents when they need us most. The Community Support Team is about getting help to the people who most need it and making sure they have access to the wider network of help available.

We want our residents to feel they have somewhere to turn in their hour of need and our Council can provide that facility for the residents we serve. Our essential services are continuing to meet our residents and business needs, however, we will be re-directing resources to the new emerging needs of the community.

We want our message of help shared far and wide so our District knows they can contact a trusted source to offer a helping hand.

This is just the first of many steps we are making to keep our residents safe and protected, giving them reassurance that we are doing everything we can to help.”



North East
Derbyshire
District Council

Rykneld
HOMES
at the heart of communities

Beware of bogus callers!

Please make sure you follow this advice, so you don't fall victim to bogus callers:

- STOP AND THINK! - Are you expecting any visitors or a telephone call?
- Do not let anyone into your home unless you are sure they are a genuine caller.
- Do not give out your personal details over the telephone, unless you are absolutely sure the caller is genuine.
- All North East Derbyshire District Council and Rykneld Homes' employees carry the appropriate identification and will be willing to hand it over for closer inspection.
- Don't be afraid to ask a visitor to wait outside or call you back until you have verified their identity.
- Where possible, we will make an appointment before we come to visit you.
- If you are self-isolating, try to use friends and family, or people you trust to undertake shopping duties for you.
- Do not hand over money to people you do not know.

North East Derbyshire District Council
(01246) 231111

Rykneld Homes (01246) 217670

For non-emergency enquiries, contact the police on 101 or on 999 in an emergency.

*We speak
your
language*



North East
Derbyshire
District Council

Polish

*Mówimy Twoim
językiem*

French

*Nous parlons
votre langue*

Spanish

*Hablamos su
idioma*

Slovak

*Rozprávame
Vaším jazykom*

Chinese

我们会说你的语言

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